The Mayor's Blue Ribbon Committee on Arts & Nonprofits

Survey Results - April 2021

Prepared for: Mayor & City of Portsmouth Officials

Surveys Conducted

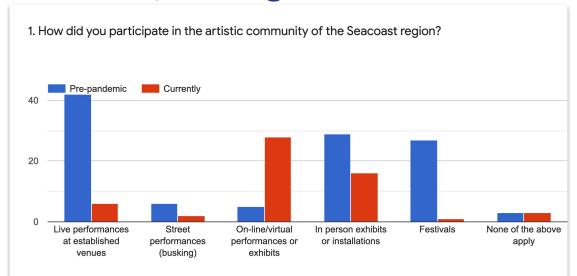
- Three distinct surveys were distributed to:
 - a. Leaders of nonprofit arts/cultural organizations,
 - b. Patrons/community members
 - c. Artists/art professionals
- Members of the BRC assisted in the distribution of these surveys through personal email solicitations and organization email systems/newsletters.

Results from Artists/Art Professionals

Key Findings (60 responses)

- Spanning across multiple questions to artists/art professionals, the biggest need in our industry today (post pandemic) is <u>supporting their return to live/in</u> <u>person performances/events</u>. Three most important areas:
 - a. Reopening ALL performing/events venues across the Seacoast area.
 - b. Sponsorship dollars to make events financially viable for organizations/performers.
 - c. Affordable housing in the Seacoast area.
- 2. Loss of available venues/artistic work opportunities AND Loss of income from artistic work had the greatest impact on artists/art professionals.
- 3. Change in living situation or domestic responsibilities (e.g. school closures) did NOT impact the large majority (65%) of artists/art professionals.

Other Key Findings



- 50% of responses musicians/vocalists
- 43% visual artists
- Pre-pandemic, large majority of artists/art professionals felt supported by local institutions.

Summary of Key Recommendations (in priority order)

- 1. Financial support for artists (e.g. free parking, grants, advertising assistance, affordable creative space).
- 2. Marketing campaigns (tourism, support the arts, consumer confidence, events).
- 3. Support fairs/festivals and art events in general.
- 4. Reopen venues as soon as possible.

Results from Nonprofit Arts/Cultural Organizations

Key Findings (14 organizations responding)

- 1. Overall, organizations felt very supported by the City and did not identify any major concerns for City to address.
- 2. Many collaborations organically happened between organizations throughout the last 12 months. Large majority wish to see this continue.
- 3. Centralized events calendar and marketing campaigns could greatly assist organizations and help rebuild consumer confidence.
- 4. City was largely consistent in their oversight of COVID safety operating guidelines.
- 5. Assistance from the City (safety guidelines) for resuming large outdoor events is needed.

Other Key Findings

- Lack of consumer confidence was the most significant challenge across the large majority of organizations.
- Travel restrictions where the 2nd most noted challenge.
- 85% of organizations would like to see joint programming continue.
- 78% would like to see a centralized marketing campaign for arts/culture.
- 71% would like to see a centralized event calendar for arts/culture.
- 64% would like to collaborate on diversity, education and training.
- 85% are NOT seeking approvals for street closures.

Results from Patrons/Community Members

Key Findings (481 responses)

- 1. 90% plan to attend outdoor performances/events.
- 2. Secondly, 53% plan to attend museums/galleries and fairs/festivals.
- 3. 20% plan to do these activities with "anyone", the balance (72%) will do so only with family or their "bubble-buddies".
- 4. 61% would like to see 75% of the population vaccinated before they return to "normal" activities.
- 5. Continued adherence to mask wearing/social distancing was noted as the biggest concern.

Other Key Findings

- Demographics of Survey Responses: 86% were 46+ years old,
 192 (41%) Portsmouth residents, 172 (37%) Greater Seacoast (Dover, Rye, etc)
- 360 (75%) indicated their financial situation is NOT a concern for attending arts/cultural events.
- Patrons will be paying attention to vaccination and infection rates when making decisions to return to arts/cultural events.
- CDC and local/national news are primary sources of information.
- 93% get event information from organization's websites/emails.
- 86% would like a centralized online events calendar.

Summary of Written Comments

- 140 written comments (30% of responses).
- Various comments to arts/cultural organizations take a peek for those.
- Mixed responses in regards to fully reopening vs. reopening slowly.
- Survey committee will categorize responses and report back next week.

Next Steps

- 1. Distribute detailed version of each survey to BRC by Wednesday (4/7/21).
 - a. Send follow up questions to Tina/Beth/Jason/Nihco.
- 2. Summarize written comments from patrons/community. Share at next BRC meeting.
- 3. Further analysis on artist/arts professionals written comments to be shared next week to further inform recommendations.